

Mr James McKenzie
41 Hurst Park Avenue
CAMBRIDGE
CB4 2AA

21/05/2020

Dear Mr McKenzie

Brooks House
Coventry Road
Warwick, CV34 4LL

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Warranty Registration Confirmation

You have registered a BAXI Baxi Platinum Plus 40 Combi with a 10 year parts and labour warranty.

- **Brand:** BAXI
- **Model:** Baxi Platinum Plus 40 Combi
- **Serial number:** TAF201120033AC
- **Date registered:** 21/05/2020
- **Length of warranty:** 10

Your warranty means that all parts and labour costs are covered if your appliance ever needs repairing while the warranty is valid, subject to our warranty terms and conditions which can be found at baxi.co.uk/warranty.

Gas Safety Certificate - boilers only

It is a legal requirement for home owners in England, Wales and Isle of Man to notify their local authority building control when a new boiler is installed at their property. Your installer should have notified Gas Safe about your new boiler, who will then inform your local authority on your behalf. You should receive a Gas Safety Certificate by post; keep it safely as you will need it if you decide to sell your home.

Please note: We have already registered your boiler for its warranty so you do not need to register the warranty yourself.

Annual service

To make sure your boiler works safely, efficiently, and that your warranty remains valid, your appliance needs to be serviced annually. You can arrange a service with one of our expert engineers by calling **Baxi Customer Support** on **0344 871 1545**

Baxi Customer Support

We're here to help with all your servicing and maintenance needs. Our UK contact centre is open 365 days a year (366 in every leap year!) and we have our own nationwide network of experienced Gas Safe registered engineers, approved by Which? Trusted Traders, ready, willing and able to attend to your appliance. Call us on **0344 871 1545** to book a service or repair, or to find out about the different maintenance and support plans we can offer.

We look forward to helping you look after your heating and hot water for many years to come.

Yours sincerely,

Baxi Customer Support

**Lines are open Mon-Fri 8am to 6pm and Sat/Sun 8.30am to 2pm.*